

Connection

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October 2018

Cybersecurity shared responsibility

Americans are spending more time online than ever before. As more people use the Internet for online shopping, banking, financial management and socializing, they also expose themselves to increased cyber risks.

Online threats and cyber-attacks threaten the future of our national and economic security. Because cybersecurity is important, October has been named National Cybersecurity Awareness Month.

Cybersecurity is not just the responsibility of governments, companies, groups or individuals. Everyone shares the responsibility for cybersecurity. The Department of Homeland Security



offers these simple online safety tips:

Enable stronger authentication. Always enable stronger authentication for an extra layer of security beyond the password that is available on most

major e-mail, social media and financial accounts. Stronger authentication (e.g., multi-factor authentication (e.g., multi-factor authentication that can use a one-time code texted to a mobile device) helps verify that a

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An app for that

Download the SmartHub app for iOS and Android to view and pay your F&B bill. Search "SmartHub" in the App Store or at Google Play.

Solar interference

If you notice a snowy picture on some of your digital video channels the first two weeks of October in the afternoon hours, do not be alarmed. This is the result of solar interference and a natural event that occurs in the spring and fall.

Grants available

Charity grants are available to area non-profits through F&B's partnership with Aureon. Grants are awarded quarterly and range from \$250 up to \$1,500.

Grant decisions are made by an independent review committee organized by Aureon.

Non-profits in the F&B service area are encouraged to apply. For an application, contact the office at (563) 374-1236.

New phone directory mailed, online



The new 2018-19 Eastern Iowa Regional Telephone Directory was scheduled to be mailed the last week of September to telephone subscribers.

The directory is also online at www.fbc-tele.com. Both white and yellow page listings are easily searchable.

Look for this year's book; it features a photo of a windmill and cornfield.

The Eastern Iowa Regional Telephone Directory is designated as F&B's official directory and contains listings for many surrounding communities.



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Cybersecurity shared responsibility

user has authorized access to an online account.

Make your passwords long and strong. Use complex passwords with a combination of numbers, symbols and letters. Use unique passwords for different accounts. Change your passwords regularly, especially if you believe they have been compromised.

Keep a clean machine. Update the security software, operating system and web browser on all of your Internet-connected devices. Keeping your security software up to date will prevent attackers from taking advantage of known vulnerabilities.

When in doubt, throw it out. Links in e-mail and online posts are often the way cyber

criminals compromise your computer. If it looks suspicious (even if you know the source), delete it.

Share with care. Limit the amount of personal information you share online and use privacy settings to avoid sharing information widely.

Secure your Wi-Fi network. Your home's wireless router is the primary entrance for cybercriminals to access all of your connected devices. Secure your Wi-Fi network, and your digital devices, by changing the factory-set default password and username.

Learn more about National Cybersecurity Awareness Month and how to protect yourself from threats online at www.dhs.gov/ncsam.

HIRING

F&B Communications has a job opening for a full-time **Plant Technician**.

Duties to include cable plant construction, maintenance, locating and fiber splicing as well as customer installations and maintenance.

We're seeking an employee with experience, but will train a high achieving candidate with a desire to learn. For details and application information, visit <http://www.fbc-tele.com/employment>



F&B Communications, Inc.
103 N. Main Street
P.O. Box 309
Wheatland, IA 52777

BUSINESS OFFICE HOURS
Monday to Friday 7:30 am to 3 pm
TECHNOLOGY SOLUTIONS HOURS
Monday to Friday 8:30 am to 4:30 pm, Saturday 9 am to noon

PHONE NUMBERS
Business Office
(563) 374-1236 or (563) 574-1236
Trouble/Repair
(563) 374-1238 or (563) 574-1238
Internet Tech Support (24/7)
1-888-832-4322
Technology Solutions
(563) 374-1322

WEB SITE
www.fbc-tele.com

EMPLOYEES
General Manager: Ken Laursen
Assistant General Manager: Aaron Horman
Office Manager: Ariell Connelly
Administrative Assistant: Carla Olson
Customer Service: Michelle Harrison, Amanda Horner, Kelly Scott
Plant Supervisor: Derek Hendrickson
Plant Technicians: Scott Butt, Drew DeLoe, Alex Rossmiller
Technology Solutions: Brooke Cavey, Chandler Gannon, Riley Holst, Matt Morris
BOARD OF DIRECTORS
President: Paul Ketelsen
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12TH ANNIVERSARY

Technology Solutions Specials

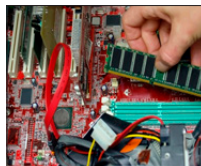


12TH ANNIVERSARY
COUPON

\$10 OFF

Professional Computer Repair Services

(In-store or in-home)



Valid until 10/31/2018. Coupon must be present at time of purchase. Not valid on prior purchases. One coupon per customer/account.



12TH ANNIVERSARY
COUPON

FREE

Additional Wireless Key FOB or Personal Alert Pendant with purchase of Wireless Security or PHSS System (up to \$75.00 value)



Valid until 10/31/2018. New installations only. Other restrictions may apply.



12TH ANNIVERSARY
COUPON

FREE

4x6 Digital Photo Prints

5 FREE prints with the purchase of every 20 4x6 digital prints.



Valid until 10/31/2018. Coupon must be present at time of purchase. Not valid on prior purchases. One coupon per customer/account.



12TH ANNIVERSARY
COUPON

\$20 OFF

Nest Wi-Fi Learning Thermostat

Professional installation available
\$75 UTILITY REBATE MAY ALSO BE AVAILABLE



Valid until 10/31/2018. Coupon must be present at time of purchase. Not valid on prior purchases. One coupon per customer/account.



108 Jefferson St. E., Wheatland, Iowa
(563) 374-1322 | www.ts-fbc.com